

THE WORLD'S LARGEST CRUISE PORT OPERATOR

GPH NEWS

DISCOVER WHAT'S NEW AT OUR PORTS & DESTINATIONS

THE START OF
THE CRUISE
SEASON

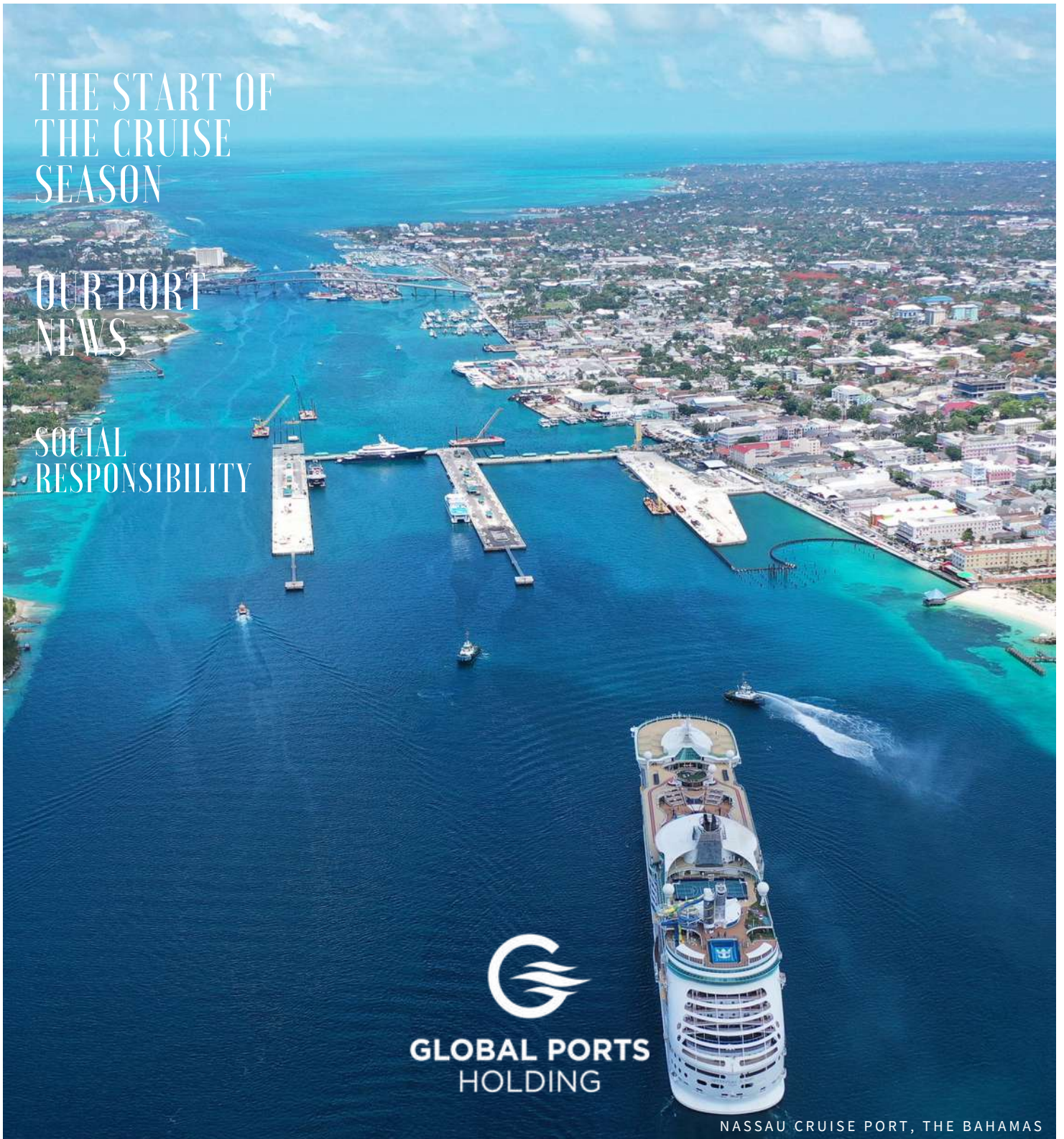
OUR PORT
NEWS

SOCIAL
RESPONSIBILITY



**GLOBAL PORTS
HOLDING**

NASSAU CRUISE PORT, THE BAHAMAS



CONTENTS



MARINA BAY CRUISE CENTRE, SINGAPORE

START OF THE CRUISE SEASON

Our ports around the world welcoming cruise ships and passengers.

DESTINATIONS

Must see destinations & hot spots for Summer 2021.

NEWS

Discover the latest news of Global Ports Holding. From new acquisitions to new services.

SOCIAL RESPONSIBILITY

Green projects & trainings at our ports.

VISIT BODRUM



WWW.BODRUMCRUISEPORT.COM

ANTIGUA CRUISE PORT LAUNCHES CERTIFIED CRUISE PORT AMBASSADOR PROGRAM

ANTIGUA, ANTIGUA & BARBUDA

Antigua Cruise Port proudly launched its Certified Cruise Port Ambassador program in partnership with the Ministry of Tourism and Investment last week in preparation for the country's cruising comeback. Fifty participants from various sectors of the tourism industry, including taxi drivers, tour operators, retailers, St John's Development Corporation and Antigua Cruise Port staff were led through ten hours of intensive training to complete the free course over two days. The event was held at the Heritage Quay Hotel.

The group was previously guided through certification program facilitated by the Ministry of Tourism on effective COVID-19 protocols. Andre Norton, Health, Safety, and Environment Supervisor at Antigua Cruise Port facilitated the session on International Ship and Port Facility Security Code (ISPS) Awareness training, Claudine Pohl of Lemoneight Inc. hosted a "Building Consumer Confidence in the Cruise Industry" session to support the participants customer service goals. The Museum of Antigua & Barbuda is scheduled to wrap up the event with a thorough review of the history of Antigua & Barbuda with a focus on the St John's Ports to help reacquaint the participants with details about the country's history that would interest visitors.

The Hon. Charles Fernandez, Minister of Tourism & Investment, expressed his ministry's support of the event. "We were very pleased to support this initiative. This kind of training strengthens and empowers industry partners by helping us to restart in a manner that will make us, the wider community, and our guests much safer. We applaud the Antigua Cruise Port team for spearheading this initiative to manage the uncertainty of this next phase of reopening by leading with confidence."

Minister Fernandez added that, "It was also very heart-warming to see participants from various sectors working together toward our common goal." Mrs. **Dona Regis-Prosper, General Manager of Antigua Cruise Port**, described the goal of the training program. "We developed this program because we know how important it is for us to continue to distinguish Antigua & Barbuda from other ports and other countries, particularly during this very competitive period when many destinations in the hemisphere are restarting. Each of the courses in this program focused on an area that we can all learn more about to impress our visitors and improve our tourism product."

She continued, "This is the first time that we have done anything like this, and it was truly excellent to see and feel the excitement of the participants as we went through each session of the program. It was also especially nice to be together in one room again for the training – masks and all!"

The next Certified Cruise Port Ambassador training session will be held in October 2021. Anyone who is interested in participating in the event can register at the Antigua Cruise Port website or send an email to info@antiguacruiseport.com to reserve a place in the next session.





BODRUM CRUISE PORT BECOMES THE PREFERRED TURKISH PORT FOR CREW EMBARKATION & TECHNICAL CALLS

BODRUM, TURKEY

This summer, Bodrum Cruise Port has become the preferred Turkish Port for the technical calls of several cruise ships for their preparation of the upcoming cruise season.

With the ease of air connectivity and its Non-EU country status, the Turkish Visa regime for crew members provides a significant convenience to cruise lines for crew changes especially from Asia & Asia/Pacific region.

Mr. Haluk Hızlan, General Manager of Bodrum Cruise Port said “The technical calls are an indication that the cruise industry, which has been affected by COVID-19 since 2020, is slowly starting to revive. During our technical calls, we have taken all necessary precautions in cooperation with the officials of the General Directorate of Border and Coast, Bodrum Port Authority, Bodrum Marine Police and Bodrum Customs Directorate. The successful operation is an important reference for future calls.”

Thanks to the Turkish Government’s prioritization of the Travel & Tourism industry for vaccination against the COVID-19, and the company-wide vaccination program, Bodrum Cruise Port is ready to welcome both passengers and crew for Transit and Turnaround operations.

Situated on an exquisite peninsula, Bodrum is undoubtedly one of the most attractive coastal cities in Turkey, appealing to both Turkish and foreign holidaymakers. Bodrum is located on the Aegean coast of Turkey, and in addition to its luxury tourist destinations, it boasts several major historical sites, including the Castle of Saint Peter, the Museum of Underwater Archaeology, King Mausolus’ Mausoleum (one of the seven wonders of the ancient world), and a Roman amphitheater. The surrounding area is also known for its nightlife, beaches, natural beauty and ancient history. The port is located a brief stroll from the city center and 36 km from Milas International Airport.

Bodrum Cruise Port features a finger pier, which can accommodate two large-sized, or four smaller cruise ships at a time. The world’s largest cruise ships, can berth easily thanks to its pier extension in 2011. Apart from the cruise pier, the port boasts quays that can harbor up to 30 mega-yachts, and has three ferryboat ramps. Bodrum Cruise Port provides full terminal services, marine services and auxiliary services. The state-of-the-art terminal building offers diverse facilities including duty free shopping areas, travel agencies and a restaurant.

With the certifications of “Safe Travels” from WTTC and the “Safe Tourism Certificate” from TUV Austria, Bodrum Cruise Port is in compliance of both local and international safety procedures.



NASSAU CRUISE PORT SAILS TO SUCCESS WITH ADVENTURE OF THE SEAS HOMEPORTING LAUNCH

NASSAU, THE BAHAMAS

Nassau Cruise Port made history on Saturday, June 12, 2021, as The Bahamas welcomed guests boarding Royal Caribbean's Adventure of the Seas. Passengers were greeted in grand Bahamian style by vibrant Junkanoo performers and free dancers and treated to complimentary cans of Kalik beer. Swashbuckling pirates from the infamous tour vessel, Blackbeard's Revenge, added more interactive Bahamian history to the celebratory launch.

Students from the LJM Maritime Academy provided even more entertainment by performing drills for the cruisers while Bahamian artist Stefan Legend created a painting while on the pier that was inspired by the day's events.

"This was a huge undertaking, and the entire operation truly could not have gone better," confirmed **Mike Maura Jr., CEO of Nassau Cruise Port.** "From the efforts of the Bahamas Ministry of Tourism, the LPIA team, Customs and Immigration, the British Colonial Hilton, Executive Tours, and all the other players involved, it was an excellent start to cruising again. Everyone went above and beyond, and they all did a stellar job."

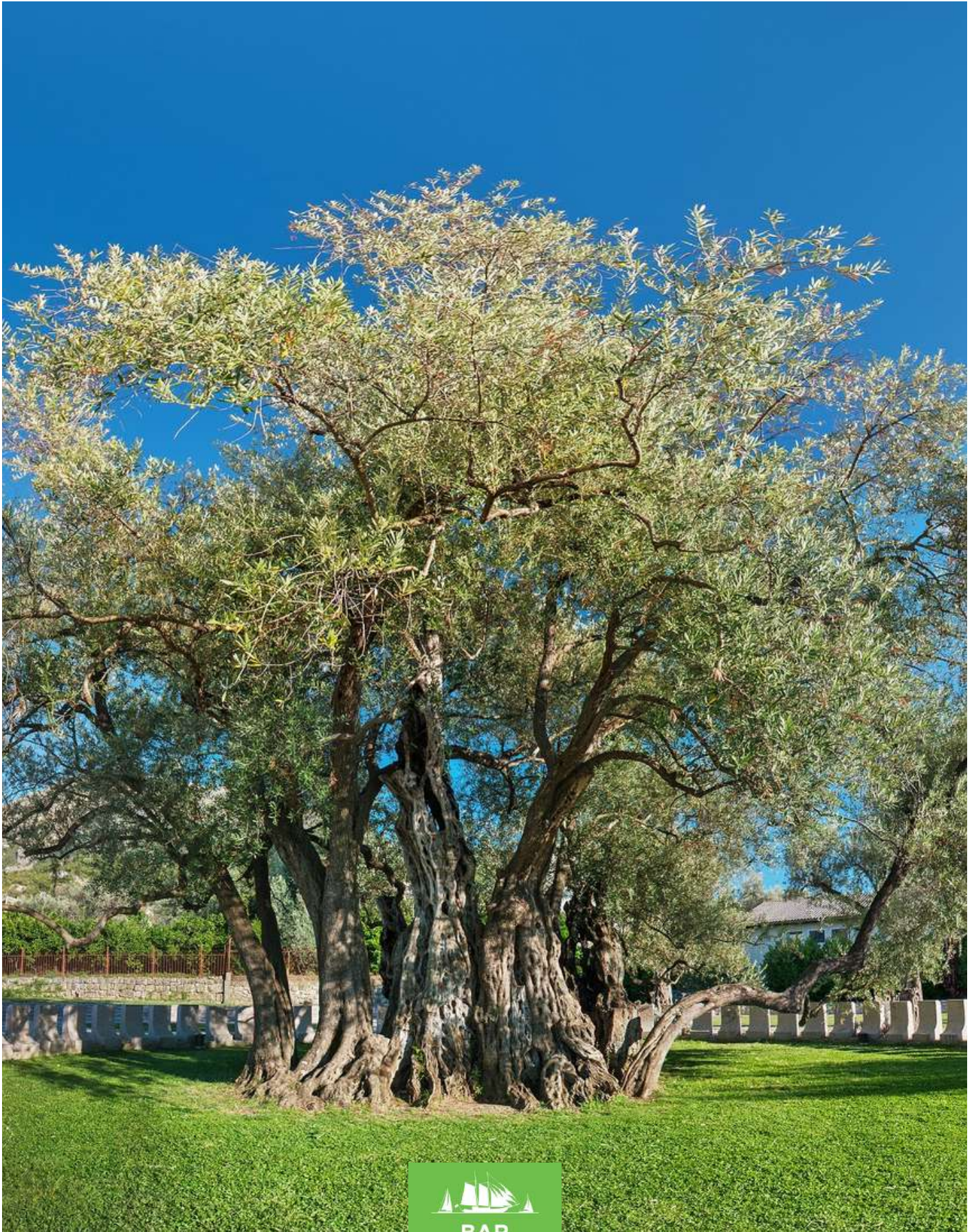
"The Nassau Cruise Port team ensured that the passenger arrival experience at the port was safe, efficient, fast, and distinctly Bahamian.," he continued. "We've been in touch with the Royal Caribbean team, who affirmed that the launch was a 'great success' and we have received very positive feedback from passengers aboard the ship."

Allen, a passenger traveling on Adventure of the Seas with his wife, Charlene, said that he felt "comfortable that every precaution had been taken" by Bahamian partners and by Royal Caribbean to keep passengers as safe as possible throughout the check-in process.

"We look forward to welcoming thousands more home port and transit passengers over the next few months as the industry rebounds." Mr. Maura Jr. added. "We're confident that now that we are cruising again, our partners and community will continue to maintain the health protocols and safety measures that made this possible. Our goal is to bring the business back to pre-COVID levels as soon as we can to everyone's benefit."



VISIT BAR



WWW.BARCRUISEPORT.COM

EGE PORT KUSADASI LOOKING TO ESTABLISH COLD-IRONING SYSTEM

KUSADASI, TURKEY

The Maritime Decarbonisation Initiative has been started by the EU Turkish Delegation in cooperation with public authorities. In this respect, Mr. Panayotis Zacharioudakis and Mr. M. Kemal Battal visited Ege Port Kusadasi, the busiest cruise port in Turkey in order to discuss the possibility of establishing a cold-ironing system that would cater 4 mega ships simultaneously.

Mr. Aziz Gungor, Regional Director of GPH East Med Ports and Ege Port Kusadasi General Manager: "As Ege Port Kusadasi, we aim to render services which are environmental friendly, safe to meet the satisfaction of both the customers and employees, compliant with the both domestic and international laws and regulations, providing international port safety services and standards with its dynamism, reliability and valued team. A potential project in establishes the cold-ironing system will help us reach our target which is to dramatically reduce our carbon footprint."

Shore power technologies are the only solutions that cut emissions totally at berth. Shore power enables the connection of ships in port to shore-side electricity to power on-board services, allowing the generators to be switched off, which reduces the emissions.

Ege Port Kusadasi, is the busiest port in Turkey, hosting over 500k passengers annually. Situated on the west coast of Turkey, Kuşadası is one of the most appealing towns of the Aegean and is close to many historical sites. The dynamic cruise port and beach resort town of Kuşadası is the gateway to Ephesus, which is among the most visited ancient cities in the Mediterranean.



SUMMER IN CAGLIARI WITH COSTA CRUISES

CAGLIARI, ITALY

If the winter of Cagliari Cruise Port was filled with MSC Cruises, the summer wears the colors of Costa Cruises. The Costa cruise season took off in May with weekly calls from the Sardinian port of Cagliari Cruise Port and will continue throughout the summer cruise season.

Cagliari Cruise Port welcomed Costa's largest ship, Costa Smeralda in the past months. Costa Firenze, the new flagship, will takes its place until the end of the summer season giving its guests unforgettable experiences on Sardinian land: among the shore excursions available, we remember those at Cagliari, the city of the sun, which can be discovered on foot or by bus, with its history, architecture, food and wine culture, natural heritage and beautiful beach, the Poetto. Always present also the ancient paths of the Nuragic complex of Barumini, a UNESCO heritage site, and the sought-after beauty of Nora, whose ruins rise a stone's throw from the enchanting local beach await its guests.

Cagliari Cruise Port serves its passengers, crew and cruise lines at the heart of the city. Its wide range of services offered, its inclusion in the island territory, together with its geographical position in the Mediterranean Sea and the availability of an excellent transport networks, including the international airport of Cagliari-Elmas, located just minutes from the port, increasingly strengthen Cagliari's position as a homeport.

RAVENNA CRUISE PORT AIMS TO RECEIVE QUALITY & ENVIRONMENT CERTIFICATIONS

RAVENNA, ITALY

Ravenna Cruise Port (RCP) has officially started the process that will lead it to obtain the ISO 9001/2015 and ISO 14001/2015 certifications by 2021.

The primary purpose of ISO 9001 is the pursuit of customer satisfaction on products and services provided, as well as continuous improvement of company performances. On the other hand, ISO 14001 is a valid tool for companies wishing to have a systemic and methodical approach to proper environmental management.

Together, these certifications will help RCP to reach new standards of quality, health and environment and to differentiate itself from competitors taking on a new and more favorable market position.

Dr. Antonio Di Monte, General Manager of Ravenna Cruise Port commented: "As a port operator, providing the best services possible to our business partners is key. We need to apply both operational and environmental best practices in our business and be up-to-date within the cruise industry. These certifications are only the first steps in our continued efforts."

Ravenna is a city of mosaics, and is a top destination thanks to its geographical location. Its proximity to Venice, Bologna and the independent Republic of San Marino, as well as the reduced travel time to Florence, make it an attractive cruise destination. Ravenna Cruise Port is the only port in the Mediterranean which grants quick, easy access to both Florence and Venice.



TARANTO CRUISE PORT STARTS STRONG

TARANTO, ITALY

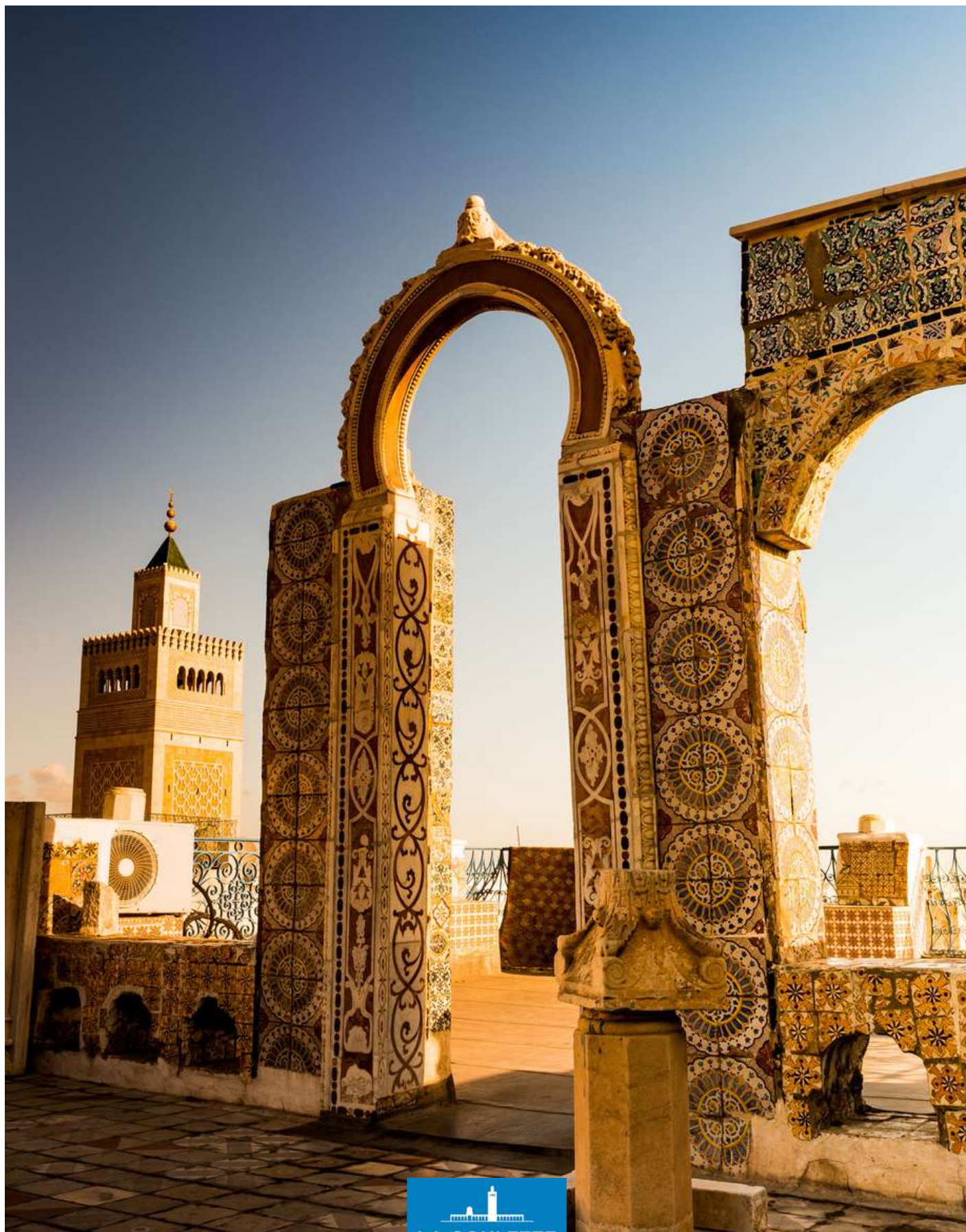
Taranto Cruise Port has welcomed its first cruise ship, MSC Seaside. This call marks Taranto Cruise Port's first partial turnaround operation and call since the Port Network Authority of the Ionian Sea has trusted Global Ports Holding Plc with the management of the Port.

Taranto Cruise Port is now expected to have a record year in 2021, welcoming passenger volumes well in excess of pre Covid-19 levels.

Dr. Antonio Di Monte, General Manager of Taranto Cruise Port, welcomed the MSC Seaside Captain and crew. A plaque exchange ceremony has been held onboard the stunning MSC Seaside to commemorate its maiden call and the Port's first partial turnaround operation. The ship will continue to interport at Taranto Cruise Port throughout the summer season.

Taranto, founded by the Spartans in the 8th century, is known for its beautiful scenery and variety of culture. A city of maritime and history, Taranto welcomes its travellers from around the world. With close proximity to several Italian cities such as Matera, Grottaglie and Martina Franca, Taranto offers many attractions to its visitors.

VISIT LA GOULETTE



WWW.LAGOULETTECRUISEPORT.COM



MÁLAGA RECEIVES 1ST CRUISE SHIP CALL UPON RESTART OF OPERATIONS TUI CRUISES: MEIN SCHIFF 2

MÁLAGA, SPAIN

Málaga became today the first port in Spain's mainland to host a cruise ship upon restart of operations after 15 months stop. TUI Cruises' Mein Schiff 2 restarted cruise operations in our destination guaranteeing safety in operations and shorex.

Representatives from the Port and the destination have met Mr. Tom Roth, Captain from Mein Schiff 2, and handed a commemorating plaque of this very special event.

Mrs. **Susana Gutierrez, General Manager of Malaga Cruise Port** said: "We are delighted to share with all the cruise community the news about the restart of operations in Málaga with the Mein Schiff 2 calling on the 15th June with 1st cruise call at Spain Mainland.

It has been indeed a historical moment for us and for the cruise industry in Spain as well as a clear evidence about the gradual recovery of the Tourism and Economy in our country after the pandemics. We expect this to be the first of many other successful international calls to come this year."

Mr. **Tom Roth, Captain Mein Schiff 2**, highlighted that "this is the beginning of a beautiful friendship".

In Málaga, cruise passengers visited the city and other towns nearby in small groups, having chosen emblematic places of the historical city center of Málaga, as well as Ronda, Mijas or Marbella, among others, supporting the recovery of the economy.

Mein Schiff 2 arrived from the Canary Islands, with 1,275 passengers, then she will depart for Palma de Mallorca to start Spanish national itineraries. She will be visiting Málaga again on June 22nd and July 6th.



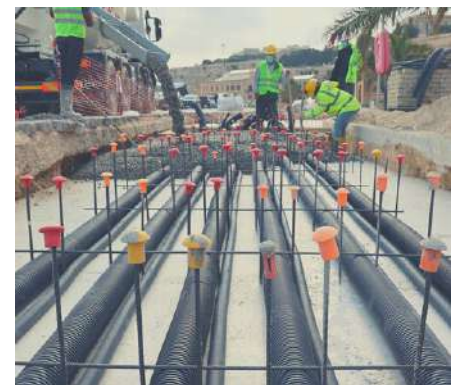
THE VALLETTA GRAND HARBOUR CLEAN AIR PROJECT - THE DEVELOPMENT OF SHORE TO SHIP ELECTRICITY INFRASTRUCTURE IN VALLETTA

VALLETTA, MALTA

Valletta Cruise Port is supporting a €49.9 million initiative spearheaded by the Ministry for Transport, Infrastructure and Capital Projects, Infrastructure Malta and Transport Malta to develop shore-side electricity infrastructure as part of the Grand Harbour Clean Air Project. This includes a €37 million investment to provide shore power on the five main cruise ship quays of the Grand Harbour by the end of 2023. Valletta's Grand Harbour will be one of the European leaders in shore-supply provision for cruise ships.

Work commenced in November 2020, and is ongoing on a number of quays around the port. The project will result in major air quality improvements with drastic reductions in emissions in the Grand Harbour. This innovative system will make it possible to reduce the emissions of pollutant gases, specifically the port will be able to reduce SO_x, NO_x, CO₂ and PM emissions. Furthermore the project will help reduce noise pollution and vibrations in port also contributing to improved quality of life for all port users. As an additional bonus, the shore power project will indirectly help in the conservation of historic buildings in the area.

The cruise industry leaves a huge economic impact on the Maltese economy. In 2019, direct expenditure by the cruise industry locally amounted to €83.36 million of which €31 million was expenditure by cruise passengers and €52 million expenditure by cruise lines. As a signatory to UNWTO's Global Code of Ethics for Tourism, Valletta Cruise Port follows a comprehensive set of principles designed to guide key players in tourism development. The code aims to help maximise the sector's benefits while mitigating any potentially negative impacts on the environment, cultural heritage and communities. Valletta Cruise Port understands that the cruise industry and port activity impact the local communities in various ways. Valletta Cruise Port, also through the Valletta Waterfront destination, is committed to carrying out its activities responsibly, with the aim of leaving a positive impact on the local community.



VISIT ZADAR



WWW.ZADARCRUISEPORT.COM

VIRGIN CRUISES CALLS BARCELONA CRUISE PORT FOR A TECHNICAL CALL

BARCELONA, SPAIN



Barcelona Cruise Port (BCP) welcomed the Scarlet Lady of Virgin Voyages for a day-long technical call. The operations has been hosted by the Barcelona operations team as well as the General Manager under strict COVID guidelines and BCP Health & Security codes.

The Scarlet Lady which docked at the boutique "WTC South Terminal" of Barcelona Cruise Port Creuers Terminals, operated by Global Ports Holding, has been a test call for the upcoming Valiant Lady homeport itineraries which is expected to start its Mediterranean sailings in May 2022 out of Barcelona.



The Scarlet Lady tested out the Barcelona Cruise Port facilities including docking and maneuvering the ship. The Barcelona operations team and the captain of the Scarlet Lady conducted a technical meeting team for the future calls.

All port & ground operations were provided by Global Ports Holding through the call and will continue to be provided throughout the Spanish & Portuguese ports during its cruise season.



Mr. **Javier Rodriguez Sanchez, GM of Barcelona Cruise Port** commented: "Barcelona has been the homeport of many cruise lines throughout the years. We are delighted to be hosting and the main homeport in the West Med itineraries of Virgin Voyages in the upcoming 2022 season. Our boutique WTC terminal is ready to welcome all is passengers and be the gateway to the beautiful city of Barcelona."

The Valiant Lady will homeport in Barcelona and will also call other GPH ports as Malaga, Lisbon & Cagliari in its 2022 cruise season.

COSTA FIRENZE OPENS THE 2021 CRUISE SEASON WITH CATANIA CRUISE PORT

CATANIA, ITALY



Catania Cruise Port will be welcoming Costa Firenze of Costa Cruises for its inaugural call.

The cruise ship which will arrive on July 7th will be opening the cruise season in Catania, as well as have its inaugural call, proving the importance of Catania as a destination.

Host to the famous erupting Mount Etna, Catania plays a key role in the Mediterranean itineraries. A cruisers' paradise, it is an ideal destination for cruises through all seasons with its mild climate.

Catania Cruise Port, the gateway to the beautiful city, resumed its activities in 2020 adapting its terminal to the new operational needs required by the cruise industry by establishing strict anti-contagion protocols. Its Health & Safety protocols have been an enabler to many cruises to successfully operate in the city of Catania.

Starting in July, Catania Cruise Port will be fully operational with numerous calls including calls by Costa Cruises, as well as TUI Cruises arrivals.

Must See Places

- Cathedral of S. Agata
- Biscari Palace
- Ursino Castle
- Greek-Roman Theatre and Odeon
- Massimo Bellini's Theatre





GLOBAL PORTS
HOLDING

www.globalportsholding.com

ANTIGUA · BAR · BARCELONA · BODRUM · CAGLIARI · CATANIA · HAVANA · HA LONG
KUSADASI · LA GOULETTE · LISBON · MALAGA · NASSAU · RAVENNA · SINGAPORE · TARANTO
VALLETTA · VENICE · ZADAR