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GPH NEWS

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**GLOBAL PORTS
HOLDING**

CROTONE CRUISE PORT, ITALY

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GPH NEWS SPRING 2022 ISSUE

April 2022

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A LETTER FROM OUR CEO

WE ARE BACK!

Dear partners around the world,

It is great to finally be back. As I am writing these words, our ports are fully operational, most cruise ships are sailing, and restrictions are slowly lifting. These past two years, we have shown our endurance and resilience as an industry. This was done via patience, collaboration and diligent work.

We, at GPH, were affected by the pandemic like everyone else and like many others we kept our faith that cruising would come back stronger than ever. I believe those who kept busy during this period and invested in the future will be rewarded handsomely for this strategy.

During this time, we kept on investing and developing our cruise ports around the world. In the Caribbean alone, we invested more than \$200M in the improvement of cruise ports. We also improved the land-side experience in our destinations and enabled local businesses for win-win-win's once business restarts. We sometimes had to play the role of facilitator between local stakeholders and the cruise lines in order to get the protocols aligned. We have improved GPH's health & safety policies by learning from different practices in different regions and adopting the best in class globally. We feel we are ready for the new future!

Today, Global Ports Holding operates 26 Ports in 14 countries. We have entered a whole new region, namely Northern Europe, with Kalundborg in Denmark. We have been chosen as preferred bidder in Las Palmas (including Lanzarote and Fuerteventura) and Tarragona cruise ports in the Med and closed several port concession agreements such as Crotona and Taranto cruise ports in Italy. In Antigua and Barbuda, marine works are finalized with a brand-new pier that can host the largest cruise ships in the world and now we are focusing on the \$25M retail shoreside project which will bring a new breath to St. John's area. Meanwhile in Nassau Cruise Port, the works are ongoing on both the marine side and the land side. Our aim is to introduce visitors to the authentic Bahamian experience and to transform the current land side into a brand-new waterfront area that is open to the locals, as well as the cruise visitors.

We are very happy to be back in Miami, at Seatrade Cruise Global 2022 with a renewed sense of purpose and excitement. This year, we have a lot to celebrate. The Cruise industry is emerging stronger than ever with a younger fleet, better ports and with people who understand the value of what we have as a collaborative and vibrant industry which provides an incredible travel experience.

I urge everyone to stop-by the GPH stand and join us as we make exciting announcements during Seatrade this year. We will be at booth #823. I hope to say hi to you finally in person!



CHIEF EXECUTIVE OFFICER

H. Emre Sayin

A handwritten signature in blue ink, which appears to be 'H. Emre Sayin', written in a cursive style.

FROM SHIP TO SHORE

A TALE OF SUCCESS IN THE CRUISE INDUSTRY



Zadar Cruise Port joined the Global Ports Holding network of ports in 2019.

The company appointed Ms. Rebeka V. Pevec as the General Manager of the port. With her experience in the cruise industry, she was the best candidate for the job. Also a local, she knew the city & the country inside and out.

How did you first get introduced to the cruise industry?

It was May 1995. I had joined Celebrity Cruises and M/V Horizon in New York City. I was barely 20 years old, had a degree in hotel management, spoke several languages and was eager to travel the world and make new friends, determined to build a career in hospitality.

Having spent my childhood by the sea and in places that were visited by cruise ships, I wanted to wear an officer's uniform and to work on the cruise ships.

I was 4 when I saw a female officer standing on top of the gangway for the first time. She looked so impressive and confident in her uniform, that it was something that has stuck with me for years to come.

Can you tell us about your experience working on a cruise ship?

At first, and at that age, it was scary. It was new and entirely different from what I had expected. Remember that working on a cruise ship is very demanding, but also very rewarding and a life changing experience.

Throughout the years I have steadily grown as professional and as a person, and climbed through the ranks and onboard departments, changed the cruise companies in search of new knowledge, professional improvement, and challenge. And finally, I stepped into position of Hotel Director where I further developed as a manager and a leader.

The friendships made onboard usually last for a lifetime, and gained experiences are unique and irreplaceable. As a summary, it is extremely intensive lifestyle and working place but fulfilling.

I have met some amazing people, both guests and crew, hosted 45 presidents and heads of states, hosted VIP events, went through all possible kinds of emergencies on board, travelled the world, and along the way I had the privilege to positively impact lives by sharing my knowledge and experience to new generations to come.

What made you move back to the landside?

After so many years at sea, having "seen it all and done it all", I felt it was time to find a new way of contributing to cruise industry, to tackle new challenges and to look at the industry from a different perspective.

At certain point of career and age, we all experience that moment when we realize that it is time for a change and a new perspective, in order to grow further as professional and as a person. We could say it was a natural course of action.



Why did you join Global Ports Holding?

Global Ports Holdings is the world's largest cruise port operator and it stands for everything that I admire, especially when it comes to values and what it offers.

It was actually a coincidence that resulted with mutual benefit. I have briefly returned to Croatia before my new start-up project abroad, and at the same time Global Ports Holding was looking for General Manager at Zadar Cruise Port.

I have an international, Ivy League MBA education, and global working experience in the cruise industry. To add the ability to speak several languages including Croatian, having an understanding of local culture and mindset, I was invited to join the company.

And despite all of the challenges that we have been facing in the cruise industry since COVID-19 pandemic has shaken the world, it was one of the best decisions I have ever made. Also of course, being at the right time and the right place, and seizing the moment.

Where do you see Zadar Cruise Port in the next 5 years? What are your ambitions for the port & city within the cruise industry?

I strongly believe that Zadar Cruise Port has the potential to develop with time to be one of the most important cruise ports in the Adriatic, and that Zadar and its region will become strong and iconic cruise destination.

There are many reasons to support that belief. Zadar has a developed transportation infrastructure. With its countless historical and natural wonders and location in the Dalmatian region, Zadar is a great cruise destination. All of this is only a few steps away and accessible from Zadar Cruise Port.

Not to forget that Zadar Cruise Port is the only cruise terminal in Croatia purposely built for transit and turnaround operations.

There is no limit to the size of cruise ships that we can welcome. As a matter of fact, we can simultaneously berth 2 of the largest ships in the world and 2 medium class ships, a total up to 14 000 passengers in one day.

We have already proven that we are the leading Croatian cruise port when it comes to service excellence, security protocols and implemented COVID-19 health & safety measures. With all of that in place, we are already setting the new standards in port management in Croatia.

We can witness this now in 2022. Some cruise lines have already recognized that and are significantly increasing their presence with the number of cruise call bookings to Zadar Cruise Port. As an example, MSC has increased from 6 calls in 2019 to 17 calls in 2022, and Costa Cruises from 3 calls in 2019 to 16 calls in 2022.

And of course, what I am very proud of is that in the first 6 months of our cruise operations at Zadar Cruise Port, we were awarded as Port of the Year 2019 by Seatrade Cruise Awards and Best New Terminal Development for 2020 by Cruise Insight.

With all of that in mind, I have no doubt that importance of Zadar Cruise Port will grow significantly in the years to come and with more marketing activities. Sometimes I even dare to say that Zadar might be "the next big thing" in cruise industry in the Adriatic and this part of the Med.



SUMMER 2022 NEWS

MÁLAGA'S CONTINUED SUCCESS

MSC Cruises, Europe's leading cruise line, is strengthening its presence in the city of Málaga, which will be a port of embarkation in 2022's summer season for a new 11-day, 10-night Western Mediterranean itinerary from June to October. The journey will take place aboard MSC Orchestra, which has a capacity of 3,223 passengers and approximately 1,300 crew members.

Málaga will be MSC Orchestra's port of embarkation a total of 12 times, which will contribute to local trade and business. This will have a significant economic impact on the local economy during the ship's season.

With this announcement, the company reinforces its commitment to the city of Alicante, in which almost 40,000 passengers will visit the city in 12 stopovers, which will have a significant economic impact on the area's economy.

On this itinerary, MSC Orchestra will offer the opportunity to embark on a cruise in which Spain and the Iberian Peninsula will be one of the main attractions, as it will include visits to Olbia, Genoa, Marseille, Cadiz, Lisbon, Menorca, and Alicante, as well as Malaga and full days at sea.

Fernando Pacheco, Managing Director of MSC Cruises in Spain, has said: "We are very pleased to announce this new itinerary, which demonstrates the company's strong commitment to Spanish ports and destinations, and will offer great opportunities to bring southern Spanish destinations to cruisers from all over the world. I am delighted to be working with our local suppliers even more intensively than before. Both travel agents and clients have been asking us for some time to make Malaga a summer embarkation port and, after working together with the Port of Malaga and SunCruise Andalucía, we have managed to make this happen and further strengthen our commitment to the city".

Susana Gutierrez, General Manager of Malaga Cruise Port commented: "We look forward to welcoming MSC Cruises to our beautiful port. We hope to continue to provide the best services to maintain the successful relationship in the upcoming years so that it can translate into an increase in calls in our port, as well as greater satisfaction for the company's customers".



*New Calls
&
New Adventures*



**Seatrade
Cruise
Med**

MÁLAGA 2022

14-15 September – Trade Fairs and Congress center of Málaga

HOSTED BY:



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MÁLAGA 2022

14-15 September – Trade Fairs and Congress center of Málaga

TARRAGONA, DISCOVER A JOURNEY IN TIME

Discover the Costa Daurada and the spectacular archaeological legacy of Roman Tarragona, the Tarraco archaeological ensemble, a UNESCO World Heritage Site. Fall in love at first sight with Catalan Modernism in Gaudi's hometown of Reus, or with the amazing Poblet monastery. Try outstanding wines and cavas and don't miss a fun-filled day at PortAventura World, home to three of Europe's leading theme parks.



Roman Amphitheatre - Tarragona

NEW CRUISE PORT FACILITIES



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INAUGURATED **OCTOBER 2021**
BERTH LINE OF OVER **700**
METRES (461 + 267 m)
4 HECTARES FOR GROUND
OPERATIONS



NEW CRUISE TERMINAL

OPERATIVE BY **MAY 2023***
TRANSIT & TURNAROUND PORT
FULL SERVICES PROVIDED

*Project underway, subject to change.

cruises@porttarragona.cat
tarragonacruiseport.com

TARRAGONA CRUISE PORT
COSTA DAURADA

Go Back in Time with Tarragona

In March, Global Ports Holding announced a new addition to their Global Network with the historical port of Tarragona on the Costa Daurada. The new pier facilities will feature a brand-new terminal for the incoming transit & turnaround calls.

Tarragona, the major city on "the golden coast" holds a maritime history that stretches back more than two thousand years as the capital of the Roman Republic on the Iberian Peninsula. Due to this vibrant history, the city boasts no fewer than three World Heritage Site distinctions.

As the name of this coastline suggests Tarragona is a city that bathes in aureate light from the reflection of the sea and onto its lands. The sunlight against the sandstone defines its landscape, its identity, its gastronomy, and its traditions.

Tarragona has an impressive 15 kilometres of coastline for relaxing and enjoying nature.

Tarragona is also the city of castells, a spectacular performance of human towers, rising to four stories high. Castells are seen throughout festive days during the year, but the annual *Castells* competition invites troupes from all over the region and is an event that literally stops the city in its tracks. It is a long tradition that in 2010 was declared as Intangible Cultural Heritage activity.

We are excited to include this unique city in our portfolio and invite you to explore the fascinating sites in Tarragona. Be sure to discover (and enjoy) this hidden nook on Mediterranean. Benvinguts!



Welcome Crotona!

Global Ports Holding has won the four-year concession (renewable) for the management of the cruise terminal of Crotona port. The operations of Crotona Cruise Port will start within April 2022, as soon as all the cruise terminal delivery related formalities will be executed.

Crotona is located in one of the most fascinating territories of Calabria region, in the southern tip of the Italian boot. Enclosed between the clear waters of the Ionian Sea and the green woods of its parks, the city is known, among other things, for its strong bond with Pythagoras, the famous Greek philosopher, who moved there in 513 BC and there placed his school, contributing to the growth of the new polis to the point of making it the capital of a confederation of Magna Graecia cities.

Set on an area of 182 km², Crotona has about 60,000 inhabitants and boasts many naturalistic, historical and cultural riches, enjoyable all year round thanks to the mild Mediterranean climate that gives it temperate winters, hot summers and rainfall mainly concentrated in autumn.

Crotona Cruise Port manages the cruise terminal of Crotona, located on the Riva quay, offering transit, inter-porting and homeporting operations to small to medium sized cruise ships, as well as an increasingly wide range of ancillary services.

Almost equidistant from the ports of Taranto, Catania and Corfu, Crotona fits perfectly into the East-Med itineraries, offering unique experiences all year round in a naturalistically and archaeologically precious location, a little-known jewel suitable for those who love rare pearls.

ALL THE CITY HAS TO OFFER

Your Singapore homeport.



MARINA BAY
CRUISE CENTRE SINGAPORE

28,000 sqm
terminal space

deep waters
with no height restrictions

6,800 pax
design load

395 m
pier length



Everything within reach

City's best spots in less than 10 min and Changi Airport in 20 min



Safety measures

On-site pre-cruise swab testing capabilities



Cruise-Fly™

Seamless sea-to-air baggage transfer service for a hassle-free travel



Baggage handling

Efficient and customer-friendly



Stay connected

Free unlimited wireless internet

*All cruise service offerings may differ during pandemic. Please refer to our website for more information.

A TERMINAL
MANAGED BY

sats CREUERS



MARINA BAY
CRUISE CENTRE SINGAPORE

www.mbccs.com.sg

Cruise from Singapore: all abroad

Since the beginning of the pandemic Marina Bay Cruise Centre Singapore (MBCCS) has been working with the government to offer cruises-to-no-where. What has been the norm for the past 2 years may change as Singapore is hoping to offer cruises to regional ports of calls later this year.

The Singapore Tourism Board (STB) are in discussions with various ASEAN governments to harmonise safe cruising standards and expressed optimism as cruise-safe sailing standards developed over the past year have worked very well.

Over 450,000 local passengers have sailed on more than 320 sailings and to date, there are no Covid-19 clusters discovered on board the cruise ships.

The purpose built terminal operated by SATS Creuers Cruise Services, is located next to Marina South, Singapore's premier lifestyle and financial hub. With its prominent location on the waterfront and the backdrop of Singapore's skyline, MBCCS is a marine gateway to the heart of the city.

With deep waters, a large turning basin and no height restrictions, MBCCS is able to handle up to 6,800 passengers at any one time and to accommodate ships up to 220,000 GRT. Its capacity to accommodate two mega ships simultaneously makes it one of the largest cruise terminals in Asia. The terminal features a spacious arrival and departure hall, with a sizable ground transportation area that affords passengers an effortless and seamless experience.



Vietnam is Back!

After a long closure due to COVID-19 pandemic, Vietnam will be opening its borders on March 15th for international tourism. The government hopes to lift all travel restrictions to enable all means of travel including for the cruise industry.

Ha Long Cruise Port is the cruise port located in the bay of Ha Long, serving both international and national seaway traffic. The port joined Global Ports Holding in 2019 through a management contract with Ha Long Sun Limited Liability Company.

The management team is working with local suppliers to offer variety of services to both cruise passengers and the ships. We hope to launch new services for which the cruise lines may offer to their passengers and enable a more smooth and efficient means of travel and connection to the city.

In the heart of Vietnam, Ha Long Cruise Port has 6 piers, including 4 piers to welcome yachts and cruise junks and 1 pier (including 2 quays) for mega cruise ships. As an ideal destination for domestic and international tourists, Ha Long Cruise Port is a gateway to many experiences to discover the beauty of Vietnam.

A beautiful combination of emerald waters and scattered islands, Ha Long Bay is an UNESCO Site Heritage. Towering limestone pillars and tiny islets topped by forest rise from the waters of the Gulf of Tonkin. A vision of ethereal beauty and, unsurprisingly, northern Vietnam's number one-tourism hub. Ha Long has received the National Cup of Environment as Green City - clean - beautiful.

FROM BARCELONA TO WEST MED

A REGIONAL DIRECTOR'S DIARIES



JAVIER R. SANCHEZ

Javier Rodriguez Sanchez is the General Manager of Barcelona Cruise Port - Creuers Terminals, which is operated by Global Ports Holding. He manages a team of experts at one of the busiest cruise ports, not only on the Mediterranean but in the world.

Mr. Sanchez was appointed as a Regional Director of GPH, responsible for West Med & Asia. Today, he oversees the management of over 9 ports with plans of more to come.

How has GPH & Barcelona Cruise Port tackled the pandemic?

Going from having a record season on record in 2019, in terms of PAX volumes and N° of calls, to all the sudden seeing our ports being closed and going into a full national lockdown without any revenue for many months was a huge wake up call. We had to tackle the situation by reducing our fix and variable costs to the minimum whilst adapting the company to the new uncertain reality we had to live with.

What are you most looking forward to as we come through the other side of the pandemic?

Definitely seeing our piers fully occupied by cruise ships again. If you ever visit us in our Head Offices in Barcelona, you will get a clear view of our wharf, and it really is quite a sight when all our terminals are occupied. On these days I take a step back to think about the movement of people we handle, and it makes me very proud to have a fully dedicated team who work hard to provide the best possible experience to all our cruise guests.

Can you tell us about some of the changes that came along following the pandemic?

Adapting our terminals to the “new requirements” was a huge challenge, not just to our infrastructure but also our company ethos. In the terminals, we had to create new areas for testing spaces, quarantine rooms and adapt the interiors to allow for social distancing. Regarding training and protocols, we had to adjust the way we used to operate pre-pandemic to the new reality to include new measures for all the staff working inside our terminals.

What is the most rewarding part of your job as the GPH Regional Director?

The most rewarding part of my position is being able to support my port colleagues within my regions, as well as working on new projects to increase our GPH portfolio. Being able to analyze new potential projects and define their strategy is an exciting part of my role as RD as well as getting to see all those projects come true. Most recently we have been working on destinations such as Las Palmas, Tarragona or Kalundborg. Kalundborg is a particularly special one, as it has become our first GPH port in the Baltic Region.

Which ports are you currently overseeing?

As you know we operate 2 ports in Asia, Halong & Singapore. Then we have our West Med ports; namely, Barcelona and Malaga in Spain, Lisbon in Portugal. Our recent additions of Las Palmas, Kalundborg, Valencia and Tarragona will also be included in my region.

You supervise over 9 ports. How do you manage it all?

We have a great team. Our General Manager's have expertise from their own experiences. For example, our Lisbon Cruise Port GM comes from a retail background and he has shared great insights which we can then apply to our own terminals. Its all about sharing best practices and knowledge. Whereas on the Barcelona Cruise Port side, my team is always ready to support and we have established a great operations system.

What new projects will GPH be handling in the future?

During the last few months, we have increased our portfolio exponentially in our region, with new acquisitions in the Canary Islands, on the Iberian Peninsula and Kalundborg. There are some other projects in the pipeline, and their feasibility will be analyzed in depth in accordance with our company's vision and strategy plans. And we are open to all inquiries.

Barcelona's Wonder: Another World Record

Cruise news has been buzzing with the arrival of Wonder of the Seas to the port of Cadiz earlier this month before finally arriving in Fort Lauderdale this past Sunday.

The newest addition to Royal Caribbean's Oasis Class fleet has a capacity of 6,800 passengers and 2,400 crew members. With 12 decks and 2,867 cabins she surpasses the current world's largest cruise ship the 'Symphony of the Seas'.

As of May, the Wonder of the Seas is expected to carry out her summer season in Barcelona and join Barcelona Cruise Port's portfolio of housing the world's largest cruise giants.

Any recommendation to the current or future port managers of the cruise industry?

During these times of continuous changes, the most important thing is to be flexible and ready to adapt ourselves and embrace the new challenges arising.



Since 2017, Barcelona Cruise Port has been the chosen summer destination for each and every one of the ships within the Oasis Class Fleet.

Meaning that except for the disruption COVID has had on the cruise industry, Barcelona Cruise Port's has hosted one of the world's largest cruise ships for the last six consecutive years.

Barcelona has been a Royal Caribbean favourite for new launches and Barcelona Cruise Port is excited to see Wonder of the Seas docked at our terminals during the summer months.

Italians on the Map Once Again!

Cagliari Cruise Port has inaugurated the 2022 cruise season of the port of Cagliari on February 23rd: the first ship of the year was Aidablu, of the German brand Aida Cruises, which arrived at dawn with almost 800 passengers on board. 120 calls are expected this year, which will bring about 200,000 passengers to the Sardinian port, half of whom will come from Costa Cruises' interporting calls.

Catania Cruise Port has also confirmed Costa Cruises with more than 30 calls are planned, including important turnaround operations. Almost 100 calls are expected in Catania this year, for a total of about 160.000 passengers handled, an important restart that brings the port very close to pre-pandemic levels.

But the absolute novelty is the construction of the new cruise terminal, larger than the previous one and completely eco-sustainable, whose project is about to be presented to the Port Network Authority of the Eastern Sicily Sea for final approval.

A tasty news from **Taranto Cruise Port** in which 2022 will be thriving: 50 calls are expected, 29 of which from MSC Splendida, which will also carry out important partial turnaround operations.

Furthermore, the recent completion of the eastern quay of the S. Cataldo pier by the Port Network Authority of the Jonian Sea will allow the simultaneous berthing of two large ships, which will make it possible to safely manage the double calls already present in the scheduling.

Last but not least: all Italian ports are preparing for a strong reduction in the limitations provided by Italian law, such as bubble excursions, which should be removed starting from April 1st. Finally, passengers will have the opportunity to freely enjoy the destinations and take advantage of the reopening of the retail sectors in the cruise terminals.



Introducing Antigua Day Club

Antigua Cruise Port has started preparations for the commencement of the upland development project, adjacent to the fifth berth. The works is set to begin by April 2022. Complete with masterplans, this project located on the outskirts of the Point community, will see the creation of an ultramodern waterfront day club featuring several pools, a state-of-the-art casino, local food and beverage outlets, and approximately 70 to 100 retail spaces for local entrepreneurs. Construction of this chic day club will begin in June 2022 with an estimated completion date of July 2023.

This estimated US \$25 million project will also pose as a phenomenal channel in creating connections between cruise visitors, locals and stayover visitors alike. Vendors selling tasty local cuisine will entice visitors to stop and sample, while

various entrepreneurs will encourage guests to purchase locally made products... and that's not all!

Musical artistes will entertain and present their groovy and true Caribbean-style songs while simultaneously educating visitors on Antigua and Barbuda's rich and colourful culture. This enterprise will develop hundreds of jobs and countless business opportunities for Antiguan and Barbudans. Consultative meetings which were recently organized for key stakeholders directly impacted by this upcoming development, were held to advise of the grand plans which Global Ports Holding has in store for the twin island nation.

The future of Antigua's cruise port is one to be reckoned with, which will continue to transcend into a spectacular and unique tourism product.



Ephesus, now open in the evenings

Ege Port Kusadasi serves as the gateway to Ephesus, the ancient city located on the Turkish coast of Aegean Sea.

A definite must see in Kusadasi, Ephesus offers a taste of history and enlightenment. But what we want to offer you is an evening in Ephesus. The ancient city is now open to visits in the evening. You can offer your guests an unforgettable experience of dining & music or even hold a small theatre show.

Subject to permissions and respect to the protected historical monument, cruises or non cruise companies, have the ability to hold amazing events in Ephesus.

Cruise passengers can visit the National Park during the day where they can experience a day of swimming and sunbathing, followed by shopping in the city or the Scala Nuovo Shopping Village.


Kuşadası offers a wonderful contrast between the excitement of a lively holiday destination and the serenity of ancient ruins. With its ancient history it creates further tourism appeal. With the typical Mediterranean climate of hot summers and mild winters, the region enjoys a long tourism season, and without doubt, Kuşadası is one of Turkey's most beautiful holiday destinations.



 *New* Pier: 2 Mega ships

 *New* Terminal building: Seamless operations

 *New* Waterfront: An authentic Bahamian experience

 *New* Marina: Ready for the luxury yachts

 *New* Health Protocols: Ready for the post Covid era

\$200 million

invested in **cruise ports** during the pandemic

Nassau Cruise Port will feature a new state-of-the-art cruise port & waterfront area. Antigua Cruise Port completed a new pier that can host mega ships.

All 23 GPH ports are ready to host cruise calls with updated health & safety protocols.

READY FOR THE FUTURE
New



**GLOBAL PORTS
HOLDING**

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Taste the Med at Lisbon Cruise Port

Lisbon Cruise Port will be relaunching its rooftop with a twist. The award-winning building will now feature an amazing guest experience : Mediterranean cuisine.

We all love a good dining experience. Lisbon Cruise Port wants to use its available space to offer guests an amazing one. Currently looking at options and offers, the aim is to set-up an outdoor dining experience with the panoramic view of the city.

This area which will also be available to the locals, will be ready the summer of 2022. Lisbon Cruise Port will also organize cultural, musical and sports events in its main square, transforming the port to the new leisure destination for the local community.

With the easing of the restrictions for the upcoming cruise season, Lisbon Cruise Port will continue to host cruise ships and passengers who will be able to step-off the ship and walk through the city with ease.

Apart from the traditional touristic destinations in Lisbon such the Saint George Castle, the Cathedral, Alfama quarter and its "Fado" venues, guests can visit Nazaré where the passengers can experience the world largest surf wave.

Lisbon Cruise Port is committed to offer the best services and be the best partner to all its stakeholders.



Arriving in Lisbon through the front door



Europe's Best Cruise Destination 2021
Europe's Leading Cruise Port 2021



www.visitlisboa.com



Record Year for Bodrum!

Bodrum Cruise Port is looking forward to a great year, following the restart of the industry. With an expected 100+ calls, Bodrum will host 14 inaugurals and turnaround/transit operations of many cruise lines.

A land of history, Bodrum can also be an overnight option to cruise lines. The Amphitheatre offers evening entertainment with shows, concerts and many more. With the illuminated Bodrum Castle & Museum, guests can experience an amazing evening.



After the reopening of sea borders between Greece and Turkey, Bodrum has started to welcome cruise ships ferries.

Its crystal blue seas offer the best yachting experience with available charters. Island hopping is a summer must in Bodrum, which can be directly completed from the port itself.

A luxury homeport destination, Bodrum offers many opportunities to its visitors. From simply taking a stroll to enjoying luxury beach club experience, cruise passengers have a lot of activities which they can partake in.

Bodrum Cruise Port features a finger pier, which can accommodate two large-sized, or four smaller cruise ships at a time. The world's largest cruise ships, can berth easily thanks to its pier extension in 2011. Apart from the cruise pier, the port boasts quays that can harbor up to 30 mega-yachts, and has three ferryboat ramps.

Focused on experience, Bodrum Cruise Port's cruise guests can go cycling, bird watching or shop at the farmer's markets set-up by the locals to get a taste of the local products & culinary arts.

Supporting our Community in Nassau

In collaboration with the Downtown Nassau Partnership (DNP), Nassau Cruise Port and the Royal Bahamas Police Force (RBPF) recently established a new Tourism Police Station near the cruise port. NCP and the DNP donated \$100,000 to the RBPF to transform an unoccupied building into a new home base for police officers serving the area.

"Nassau Cruise Port Ltd. is prepared to do everything we can to ensure that visiting downtown continues to be a safe and enjoyable experience," said Mike Maura, Jr., **CEO of Nassau Cruise Port**. "We have continually pledged our commitment to enhancing downtown Nassau and through this donation, we are supporting the work of the RBPF as they strive to make our community safer."

Commissioner Rolle thanked Mr. Maura and the Nassau Cruise Port Ltd. team for its support. "The revamped and expanded cruise port will require enhanced security, and the police force is preparing accordingly in partnership with Nassau Cruise Port Ltd., the DNP, and other key stakeholders. This new Tourism Police station is one of three port-based police stations that will provide increased protection to all who work and visit the port and the downtown core, and its launch is an essential step in helping us to keep the public safe. Through these kinds of partnerships with the corporate community and organizations like the DNP, downtown Nassau will certainly become an exciting destination for all to enjoy day and night. We take considerable pride in helping to bring this revitalized vision of downtown to fruition."



A 6 Ship Day in Nassau

Nassau Cruise Port, made history as it welcomed six cruise ships to the port simultaneously for the first time on March 3rd. This event was achieved through the investments of Global Port Holding's for the expansion of the cruise port which includes refurbishment and extension of Prince George Wharf and other piers, and the addition of a sixth berth.

With the addition of the six berth, Nassau Cruise Port can accommodate three Oasis-Class cruise ships, the largest in operation, at one time. On this day, the port welcomed an impressive 10,715 visitors aboard Carnival Sunshine, Brilliance of the Seas, MSC Meraviglia, Carnival Legend, Enchantment of the Seas, and Independence of the Seas. Members of the port management team presented commemorative plaques to the captain of each vessel to mark the occasion.

Mike Maura Jr. , Nassau Cruise Port CEO, "The redevelopment of the port will make it possible for us to receive hundreds of thousands more visitors to Nassau each year. On Wednesday, March 9, 2022, we welcomed the largest cruise ship in the world, Royal Caribbean International's Wonder of the Seas. We are extremely excited to welcome this incredible ship and are looking forward to creating a memorable experience for them in partnership with the Bahamas Ministry of Tourism, the Downtown Nassau Partnership and other key stakeholders to make the visit a smashing success."



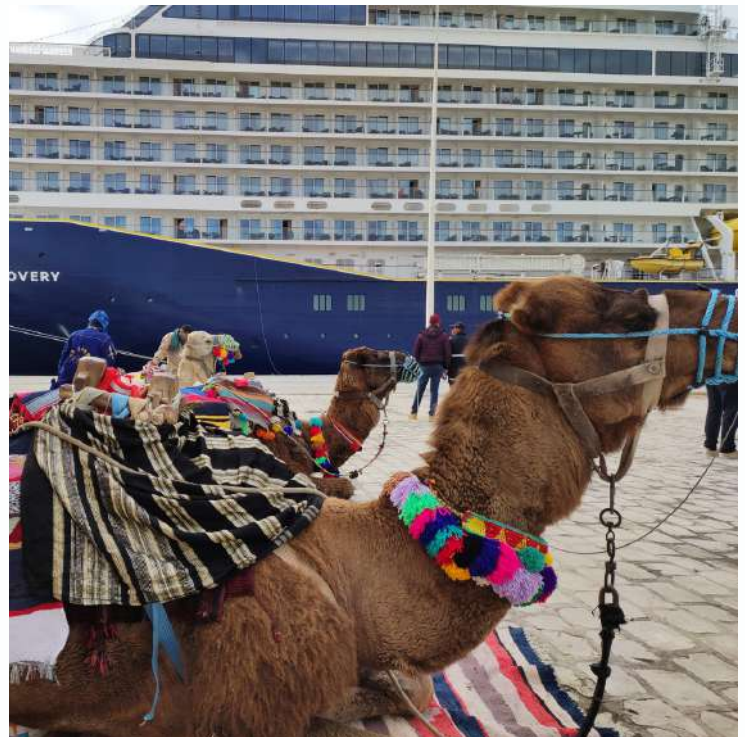
First ship in 7 years in La Goulette

La Goulette Cruise Port has welcomed Spirit of Discovery, its first ship of the season, as well as its first ship in 7 years to call the port.

La Goulette Village at the port was full of spirit with the shops filled with variety of local products that reflects the Tunisian culture. The restaurant and cafes that offer the local Tunisian gastronomy was filled with the visiting passengers.

Mr Debbich commented: "We are delighted to once again see cruise passengers at our port. This is truly a reflection of our hard work. We look forward to a blissful season with 40 cruise ships expected for 2022. As La Goulette Cruise Port, we will continue to offer the best services with all necessary health & safety measures to ours business partners."

La Goulette is located in a coastal area that includes the ruins of ancient Carthage and the picturesque suburb of Sidi Bou Said, places that attract more visitors than Tunis itself. Home to several UNESCO Heritage sites, the city is a masterpiece of historical and cultural arts.



INSPIRING WOMEN OF THE CRUISE INDUSTRY

MANAGING BOUTIQUE AND LUXURY TERMINALS

Global Ports Holding is committed to providing equal opportunity in its leadership, including Port management.

In honor of this year's International Women's Day, we have had the opportunity to ask some questions to our 3 general managers. They manage, orchestrate, lead and make vital decisions in their cruise port. Find out more about these women and what they have accomplished.

INTRODUCING SUSANA GUTIERREZ, GM MALAGA CRUISE PORT



SUSANA GUTIERREZ

What does International Women's Day mean to you?

International Women's Day is a day to honor and acknowledge all women around the world for the contributions they make each day to society. This is a day to remind all we have done together! But there's still more to do.

Why do you think it is important to celebrate International Women's Day?

To me, IWD is about applauding and recognizing the impressive work that my female colleagues do every day. We must continue to acknowledge the importance of the contributions of women this way young girls see examples of role models that look like them so that they know there is hope, a step forward.

Can you tell us about a role model who has inspired you over your career?

In the cruise industry, Christine Duffy a role model for me. She is the President of Carnival Cruise Line, the world's largest leisure travel company. She captains a company that sails a fleet of 24 ships, annually hosts nearly 6 million guests and employs more than 43,000 people who hail from 110 nations around the globe. What a challenge!

What progress have you seen for women in the cruise industry?

The fact is, actually the cruise industry is elevating women to leadership positions and that makes good business sense. Research shows women power when it comes to decisions in our industry.

How can we encourage more women to pursue a career in the cruise industry?

To stay competitive globally, the nation needs the talent and creative ability of all of its people—both women and men. But women currently are a smaller part of the cruise industry, so we need to push this part.

What is the most important message you want to send out to young women thinking about a career in the industry?

Don't let anyone tell you cruise industry is a 'man's job'. It's not role defined by gender. If you have a passion for it, you can do it! The only person who can truly stand in your way is you. You are unique and will always have a different perspective to bring to the table.

Favorite Quote:

*"She wasn't looking for a knight.
She was looking for a sword."
Atticus*

INTRODUCING DONA REGIS PROSPER, GM ANTIGUA CRUISE PORT

What does International Women's Day mean to you?

For me is it more than wearing themed colours and striking a pose or receiving flowers, while these are great gestures, International Women's Day is about social and economic empowerment, mutual respect, and shifting gender stereotypes on a global level. It is about recognizing the strength that exist when men and women come together to complement each other's skills and abilities to create a more progressive society.

Why do you think it is important to celebrate International Women's Day?

I truly believe that a society is more productive when women are empowered and this day reminds us of this fact. In addition, it provides a platform to inspire our young boys and girls to grow with this mindset and as they develop into men and women, so this would become part of who they are. This is when we will see the impact of focusing on this day and the tangible results of gender equality and we can truly celebrate on a global level.

Can you tell us about a role model who has inspired you over your career?

There are so many people who inspired me over my career but if I have to narrow it down to one person, I would say my mother, as she was my first "boss". She owned and operated a small dress shop, where she was also the creative director, lead dress maker, accountant, marketing manager and HR manager, in essence she was the "General Manager" and I was one of her "assistants" from an early age. I watched her multi task on a daily basis and I think this when I told myself that I can do the same. At that time I had no idea that I would become a Port Manager but it certainly placed me on this path.

What progress have you seen for women in the cruise industry?

As I reflect on my 22 year old journey in this industry, I think about my first job which was then labeled as "manageress" rather than manager. Today there are multiple women in management and leadership roles in this industry and their titles are not labeled based on their gender. It may seem simple but it speaks volumes in terms of how normalized the role of women has become in this industry.

How can we encourage more women to pursue a career in the cruise industry?

We can do this by continuing to showcase the contribution and success of women in this industry, in particular the roles that were traditionally not held by women; for example, Captains, Engineers, Marine Pilots and General Managers. This should not only be done on International Women's Day but through that year.

What is the most important message you want to send out to young women thinking about a career in the industry?

First, ensure you are passionate about travel and tourism and specifically the cruise sector. Once you have established this, carve out your niche within this sector as it has so many facets. Use your natural talents and develop your skills but do not limit your aspiration to any stereotypes. Eat your dreams raw and be visible !

Favorite Quote:

"Gently Insist on being yourself"
Lisa Dublin
Writer & Poet

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INTRODUCING REBEKA V. PEVEC, GM ZADAR CRUISE PORT

What does International Women's Day mean to you?

It is the day when we celebrate and pay respect to all of those amazing women throughout the history who have enabled us to have a voice, to have a choice, to have a right, and to be able to get education, to have the power to do amazing things, to drive, to fly, to sail, to choose our partners, to shine, to conquer the world and to prove how incredible, fragile yet so strong, we as women can be.

Why do you think it is important to celebrate International Women's Day?

It is important to remember and to appreciate how far we as women have come, to continue to contribute to the progress and the betterment of the society and the world, and to remind us to be role models and to empower current and future generations.

Can you tell us about a role model who has inspired you over your career?

During different stages of my personal and professional development, there were number of people who have inspired me and helped me to become the person who I am today.

Those were mostly women who were breaking the gender barriers, so called glass ceilings and biases in the cruise industry and in the business world in general.

My first role model was my Mom, then there were some inspiring professors I had, then some of the first women in managerial roles (shipboard and shoreside) in the cruise industry, and of course some amazing women who have left positive impact on the society.

Even now, when some are considering me to be a role model, I still look up to some inspiring women who are making positive changes not only in the cruise industry but in a world that we all live in.

What progress have you seen for women in the cruise industry?

Since 1995, when I have first started my career in the cruise industry, until now there was significant progress in that sense.

Being traditionally male dominated industry, at that time women were never considered for key shipboard positions. However, that has slowly changed in the past 25 years and these days we are witnessing there are more and more women in the capacity of Master, Chief Engineer and Hotel Director on board the cruise ships.

I am very proud that I was able to contribute to those positive changes, because very often during my career I was either the first female, the only female or the youngest one to hold certain role.

How can we encourage more women to pursue a career in the cruise industry?

I believe that empowerment plays very important role, sharing our knowledge and experience with younger generations so they can see by our examples that with dedication, education and courage everything is possible.

It is one of the fastest developing industries and it offers immense possibilities to array of professions, not only in maritime, engineering and hospitality fields.

Besides that, shipboard careers involve a lot of traveling, getting to know different cultures and being exposed to working with people from different countries, practicing different religions, coming from different backgrounds and with different education. All of that contributes not only to professional but also to personal development.

What is the most important message you want to send out to young women thinking about a career in the industry?

I would say to give it a try, it is not that scary as it may appear at first, but it is not that glamorous as it seems either.

Working on board the cruise ships is lifechanging experience and we have a saying that describes it in the best way - work hard and play hard!

One advice that I have always given to my new crew members is not to make any final decisions, if you like it or not, in the first month on board. Observe the life on board, absorb it and give your best to succeed.

And if it doesn't work out, that is ok, there are other possibilities that might be better options for you.

Favorite Quote:

"Be fearless in the pursuit of what sets your soul on fire, and never be afraid to try something new, because life gets boring when you stay within the limits of what you already know."



REBEKA V. PEVEC



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